



Office of the City Manager

## **Public Notice: Water Service Interruption Update**

The City of Florida City extends its sincere apologies to all residents affected by yesterday's unexpected water service interruption. We understand how disruptive these events can be, and we appreciate your patience as our crews worked to restore service as quickly and safely as possible.

### **What Happened**

Yesterday's interruption was caused by an on-site accident that required the City to temporarily shut off water in order to complete emergency repairs. Our Public Works team responded immediately and worked diligently to restore service as soon as conditions allowed.

### **About Previous Water Shut-Offs**

Some earlier water outages were the result of necessary upgrades to the City's water system. These improvements are essential to maintaining long-term reliability and ensuring the system continues to meet the needs of our growing community. Whenever possible, these planned operations were scheduled during early morning hours to minimize disruption.

Notices for scheduled outages were posted at City Hall and on the City's website.

### **Our Commitment to Residents**

We recognize the importance of timely communication and are committed to improving how we notify residents and businesses about planned service interruptions. Our goal is to provide advance notice whenever possible so that households and businesses can prepare accordingly.

Thank you again for your understanding and cooperation as we continue working to strengthen and modernize our water infrastructure.

Sincerely,

Dr. James A. Poag  
City Manager